## Program Schedule

## **NEGOTIATION:** REACHING AGREEMENT ON **YOUR** TERMS

*Presented by:* 

## PAUL M. LISNEK, J.D., PH.D.

9:00 – 10:30 am Introduction to the Art of Negotiation

Levels of Negotiation: Need, Want, and Can Get

Why Negotiators Must Think They Won

When We Negotiate: Always

**Key Components:** Control, Principled Position

**Negotiating with Credibility** 

Interdependence in Negotiation How Negotiators Think

Traits of A Good Negotiator To Settle, or Not to Settle

Styles of Negotiation: Competitive v. Cooperative

**Selecting Appropriate Negotiation Tactics** 

**10:30 – 10:45 am** *Break* 

10:45 – 11:30 am Practicing What Has Been Preached

**Negotiation Exercise** 

11:30 – Noon Reviewing the Experience and Final Q and A

Noon Program Concludes